

# INTRODUCTION AND CONSENT

INTERVIEWER NAME:	
PHONE NUMBER CALLED	

### Greeting,

Thank you for considering taking part in this study to help improve actions taken in response to the novel coronavirus pandemic (COVID-19). This study will involve answering a survey which will be asking you questions relating to COVID-19 and actions to reduce the spread of COVID-19 with a focus on face masks.

This study is conducted by [insert name of controller] and the data is collected by [insert name of the data collection agency].

All the Information you give us will be kept confidential. We will not ask your name. The anonymized results may be shared with scientific experts [INSTITUTION NAME] to help find ways to minimize the public health, social and economic impact of the virus. They may also be used in scientific publications. Any answers you provide us will be put together with answers from other people, and it will not be possible to identify anyone in the results.

The interview is completely voluntary, you have the right to participate or not, to stop at any time, and not answer any questions you don't want to. The study doesn't include anyone under 18 years of age. There are no right or wrong answers; we just want to find out your views. The interview will take up to [xx minutes] to complete. Do you have time for me to ask you some questions now?

Yes, I agree to participate in this survey No, I do not agree to participate in this survey (terminate)

INTERVIEWER – IF THE PERSON SAYS NO, THEN THANK THEM FOR THEIR TIME AND END THE CONVERSATION. THIS SHOULD THEN BE RECORDED AS A **REFUSAL IN YOUR EXCEL FILE THAT LOGS ALL CALLS**.

# SCREENER QUESTIONS

# Screener 1a. Are you 18 years or older?

 $\circ$  1. Yes

 $\circ~$  2. No – THANK YOU FOR YOUR WILLINGNESS TO TALK TO ME TODAY BUT YOU ARE NOT ELIGIBLE TO TAKE THIS SURVEY

# Screener 1b. Do you agree to participate in this survey?

- 1. Yes
- 0 2. No THANK YOU FOR YOUR TIME

# Screener 1c. Do you mind telling us your permanent residential city/town/village?

Adapt to local context. [Dropdown list with all regions of country]



Variable Category	Indicator	
AWARENESS AND KNOW	AWARENESS AND KNOWLEDGE OF COVID-19	
	ASK ALL	
	Before now, had you heard of something called the Coronavirus or COVID-19?	
	a. Yes – GO TO Q2 WITHOUT READING DESCRIPTION	
	b. No – READ DESCRIPTION, THEN GO TO Q2	
	c. Don't know/refused – READ DESCRIPTION, THEN GO TO Q2	
	DESCRIPTION TO BE READ TO THOSE WHO CODE 2 OR 3 AT Q1:	
	Coronavirus is an infectious disease caused by a newly discovered virus.	
	ASK ALL	
	How would you rate your knowledge level on how to prevent spread of the Coronavirus?	
	a. Very poor knowledge	
	b. Poor knowledge	
	c. Good knowledge	
	d. Very good knowledge	
	e. Don't know/refused	
	ASK ALL	
	Please indicate what you think your level of risk of catching coronavirus or Covid-19 is:	
	a. Very Low	
	b. Low	
	c. Medium	
	d. High	
	e. Very High	



f.	Don't know
ASKA	
Which	of the following actions, if any, are you currently taking to protect yourself from the Coronavirus?
1.	Social distancing
2.	Sheltering in place
3.	
4.	Avoiding travel on subways, buses, taxis, and Ubers/Lyfts
5.	Postponing/canceling non-essential medical appointments, procedures or surgeries
6.	
7.	
8.	Wearing a medical/surgical mask
a.	Yes
b.	Νο
с.	Don't know/refused
KNOWLEDGE: MASKS	
ASK AI	<u>LL</u>
How e	ffective do you think each of the following will be in protecting from the Coronavirus?
1.	Mask or another face covering
2.	Medical/surgical mask
3.	Hand washing/sanitizing
4.	
5.	Work, school, business, and other closings
6.	
7.	Maintain physical distance of 6 feet apart from other people



	a. Strongly agree
	b. Agree
	c. Disagree
	d. Strongly disagree
	e. Don't know/refused
ASI	K ALL
Do	es wearing a mask help to reduce the spread of the coronavirus?
	a. Yes, a lot
	b. Yes, some
	c. Not sure
	d. No, it does nothing
	e. No, it increases the spread
	f. Don't know/refused
	K ALL
	far as you are aware, what is your current Government policy on wearing face coverings in each of the following places?
	1. Outside of the home
	<ol> <li>Public transport, such as a bus or subway [revise examples per country/state/city]</li> </ol>
	3. Ride-sharing services, such as Uber or Lyft [revise examples per country/state/city]
	4. All indoor public spaces
	5. Indoor public spaces when physical distancing is difficult
	6. All outdoor public spaces
	7. Outdoor public spaces when physical distancing is difficult
	8. All public spaces, both indoor and outdoor
	a. Wearing a face mask is compulsory



Promoting mask-wearing during the COVID-19 pandemic

Annex I: Sample questionnaire on mask usage

	<ul> <li>b. Wearing a face mask/covering is advised, but optional,</li> <li>c. There is no government policy on wearing a face mask/covering in this situation</li> <li>d. Darit know (refused)</li> </ul>
ATTITUDES TOWARDS MASKS	d. Don't know/refused
ATTITODES TOWARDS MASKS	ASK ALL
	How strongly do you agree or disagree with the following? (Randomize statement order)
	now strongly to you agree of disagree with the following: (Nandomize statement order)
	[Adapt statements to be locally relevant.]
	1. I shouldn't be forced to wear a mask
	2. I don't think the coronavirus is as big a threat as "they" make it out to be
	3. I worry about the health risks of wearing a mask
	4. I don't think wearing a mask works – it just gives people a false sense of security
	5. Deaths from coronavirus doesn't seem worth shutting everything down when you consider the numbers that die every year from the flu
	<ol> <li>Everyone, including people who do not have symptoms, should wear a cloth face covering if they leave their home to prevent possible transmission of the Coronavirus.</li> </ol>
	7. I worry that if I wear a cloth face covering out in public, other people will think I am infected with the Coronavirus.
	8. If everyone else wears a mask, then it doesn't matter if I do or not
	9. Face masks disrupt my breathing.
	10. Face masks cause me to overheat.
	11. Face masks provide few health benefits.
	12. Face masks are unsafe because they force you to touch your face.
	13. There is nowhere for me to buy the proper type of face mask.
	14. It is difficult to get a face mask.
	15. Face masks are too expensive.
	16. I forget to wear a face mask when going out.
	17. Wearing a face mask is too much of a hassle.
	18. I don't wear face masks because I do not like how I appear (look) in them.



19.	Face masks make people seem untrustworthy.
20.	I do not wear face masks because I want to prove a point against authority.
	a. Strongly agree
	b. Somewhat agree
	c. Neither agree nor disagree
	d. Somewhat disagree
	e. Strongly disagree
	f. Don't know/refused
How lik	ely are you to wear a mask the next time you are—
1.	Shopping inside a grocery store
2.	Shopping at inside retail (nongrocery establishments, such as a department stores)
3.	Shopping at outside retail establishment, kiosks, such as an ice cream stand
4.	Being in any other public place with other people around
5.	Visiting with friends or family in person at yours or their home
6.	Working in close proximity to others
7.	Dining inside at a restaurant or bar
8.	Dining outside at a restaurant or bar
9.	Going to an indoor arts, entertainment, or music venue, such as a sports stadium or movie theater
10	. Going to an outdoor arts, entertainment, or music venue, such as an outdoor concert
11	. Going to a public park or beach
12	. Going to a hair salon/barbershop
13	. Going to a nail salon
a.	Extremely unlikely
b.	Unlikely,
С.	Likely,



d. Extremely likely
e. No plans to go
f. Don't know/refused
ASK ALL
Do you approve or disapprove of the following-
1. Requiring people to wear face masks when they come within six feet of others in public places indoors
2. Requiring people to wear face masks when they come within six feet of others in public places outdoors
3. Pass a national mandate to require people to wear a mask in public places?
a. Approve
b. Disapprove
c. Depends
d. Don't know/refused
ASK ALL
When at an essential store, such as a grocery store or pharmacy, how do you feel if?
1. Employees are wearing masks
2. Other shoppers are wearing masks
a. More comfortable
b. Indifferent
c. Less comfortable
d. Don't know/refused
ASK ALL



Wher if?	n at a non-essential store, such as a hair salon/barbershop, nail salon, shopping store, or movie theatre, how do you feel
IT f	
1	1. Employees are wearing masks
	2. Other shoppers are wearing masks
a	
b	- ),
C.	
d	l. Don't know/refused
ASKA	<u>ALL</u>
Pleas	e indicate how strongly do you agree/disagree with the following-?
1	. I wouldn't be happy using public transport unless passengers are required to wear masks/face coverings
2	. For my own and for others' safety I will be wearing a mask/ face covering when I'm outside my home
3	. I won't use public transport unless social distancing is in place
	. Strongly agree
a b	
d	
	. Neither agree nor disagree
	Don't know/refused
J.	
SUPPORT FOR GOVERNMENT ACTION	AND TRUST IN GOVERNMENT



Would ye still ongo	ou support or oppose making it compulsory to wear face masks in the following places while coronavirus outbreak is ping?
	1. Outside of the home
	2. Public transport, such as a bus or subway [revise examples per country/state/city]
	3. Ride-sharing services, such as Uber or Lyft [revise examples per country/state/city]
	4. All indoor public spaces
	5. Indoor public spaces when physical distancing is difficult
6	5. All outdoor public spaces
	<ol><li>Outdoor public spaces when physical distancing is difficult</li></ol>
	<ol><li>All public spaces, both indoor and outdoor</li></ol>
	9. Religious places
	10. Always
	11. Frequently
	12. Sometimes
	13. Rarely
	14. Not at all
	15. Don't know/refused
ASK ALL	
Do you t	hink whether a mandatory face covering bylaw would make it easier to enforce wearing of face coverings?
1. \	Yes
2. 1	
BEHAVIORS: PERSONAL MEASURES	
ASK ALL	



Have	you bought or tried to buy personal protective equipment, such as masks or gloves in the past week (last 7 days)?
a.	Yes, tried to buy and was able to
b.	Yes, tried to buy but was unable to
с.	No, did not buy or try to buy – already have it
d.	No, did not buy or try to buy – don't have it
e.	Don't know/refused
ASK A	
When	leaving your home in the past week (last 7 days), how often have you done the following?
1	. Wore gloves
2	2. Wore a face mask of any kind
3	3. Adopted new or more frequent cleaning, including hand washing or sanitizing, wiping surfaces, and using disinfectant
4	<ol> <li>Maintained a distance of at least 6 feet from other people</li> </ol>
c	a. All the time
L L	p. Sometimes but not all the time
c	. Occasionally but not often
c	1. Never
e	2. Did not leave home in the past week
f	Don't have a mask
	g. Don't have gloves
r r	n. Don't know/refused
ASK A	
	u have a face mask of any kind that is ready for you to wear?



a. Yes
b. No
c. Don't know/refused
ASK WHO SAY "YES" to "Do you have a face mask of any kind that is ready for you to wear? "
What type of face mask do you have? Select all that apply. (INTERVIEWER: DO NOT READ OUT. MULTICODE OK IF MORE THAN
ONE TYPE USED)
<ol> <li>Surgical mask (INTERVIEWER: THESE FIT LOOSELY ACROSS THE NOSE AND MOUTH. THEY ARE OFTEN BLUE BUT CAN ALSO BE WHITE OR OTHER COLOURS).</li> </ol>
<ol> <li>Respirator/filtering facepiece/N95/N99/FFP1,2,3 (INTERVIEWER: THESE FIT TIGHTLY AROUND THE FACE AND HAVE A FILTER)</li> </ol>
<ol> <li>Dust mask (INTERVIEWER: THESE LOOK SIMILAR TO RESPIRATORS BUT DON'T HAVE A FILTER, THEY ARE SOMETIMES USED FOR DIY/HOME IMPROVEMENT PROJECTS)</li> </ol>
4. Washable face covering (purchased)
5. Cloth face covering (purchased)
6. Cloth face covering (home-made)
7. Face visor
8. Other (specify)
9. Don't know
a. Yes
b. No
c. Don't know/refused
ASK WHO SAY "NO" to "Do you have a face mask of any kind that is ready for you to wear? "
We are trying to better understand why some people have a face mask and some don't. You say that you currently don't have a mask. Why is that? (INTERVIEWER: DO NOT READ OUT. MULTICODE OK).
1. Don't know how/where to get one



2. Don't have time to get/make one
3. Don't know what type to get/how to make one
4. Shops/markets sold out (to buy mask/to buy materials to make face covering)
5. Shops/markets closed (to buy mask/to buy materials to make face covering)
6. Can't get to shops/markets/too far away (to buy mask/to buy materials to make face covering)
<ol> <li>Can't afford it (to buy mask/to buy materials to make face covering)</li> </ol>
8. Critical illness/breathing difficulties/mobility difficulties makes it hard to wear one
9. I used to have one, but it's broken
10. I used to have one, but it was lost/stolen
11. I used to have one, but gave it to someone else
12. I don't think they are necessary/don't help protect/prevent spread
13. I don't like them/they are uncomfortable
14. I am worried people will think I am infected if I wear one
15. I don't need one/don't go out/don't mix with others outside my household
16. They are not mandatory
17. Other (specify)
18. Don't know/refused
a. Yes
b. No
c. Don't know/refused
ASK THOSE WHO WEAR A MASK ALL THE TIMES, SOMETIMES, OCCASIONALLY
When wearing a mask in public, have you experienced or done any of the following?
1. Taking your mask off if there are no other people within 12 feet
2. Telling someone else to put on or wear a mask
3. Worrying how other people view you because of your mask



	4. Being told to take your mask off by another person
	5. Taking your mask off around police or other authority figures
	6. Taking your mask off around certain people because of their political views
	a. Yes
	b. No c. Don't know/refused
	c. Don't know/refused
<u>A</u>	SK THOSE WHO WEAR A MASK SOMETIMES, OCCASIONALLY OR NEVER
w	hen in public while not wearing a mask, have you experienced or done any of the following?
	1. Not being allowed into an establishment without a mask
	2. Being told to wear a mask by another person
	3. Telling someone else to not wear or take off their mask
	a. Yes
	b. No
	c. Don't know/refused
<u>A</u>	SK ALL
На	ave you done each of the following in the past 2 weeks, and if so, did you wear a mask?
	1. Rode public transport, such as a bus or subway [revise examples per country/state/city]
	2. Rode in a rideshare, such as Uber, Lyft [revise examples per country/state/city]
	3. Shopping inside a grocery store
	4. Shopping at inside retail (nongrocery establishments, such as a department stores)



5.	
6.	Being in any other public place with other people around
7.	Visiting with friends or family in person at yours or their home
8.	Working in close proximity to others
9.	Dining inside at a restaurant or bar
10	). Dining outside at a restaurant or bar
11	Going to an indoor arts, entertainment, or music venue, such as a sports stadium or movie theater
12	. Going to an outdoor arts, entertainment, or music venue, such as an outdoor concert
13	3. Going to a public park or beach
14	. Going to a hair salon/barbershop
15	6. Going to a nail salon
a.	I have done this and wore a MASK EVERY TIME
b.	I have done this and wore a MASK SOME OF THE TIME
c.	I have done this and NEVER WORE A MASK
d.	Don't know/refused
	OSE WHO SELECTED "I have done this and NEVER WORE A MASK "TO THE QUESTION: Have you done each of the
tollowi	ng in the past 2 weeks, and if so, did you wear a mask?
If mask	s were provided for free when entering indoor public spaces, such as grocery stores, restaurants/bars, and
salons/	'barbershops, would you wear one?
a.	Yes
b.	No
С.	Don't know/refused
ASK AL	<u> </u>



When leav	ring home, how often are other people you see?
1.	Wearing gloves
2.	Wearing a mask or face covering
3.	Maintaining a distance of at least 6 feet from other people
4.	Adopting new or more frequent cleaning, including hand washing or sanitizing, wiping surfaces, and using disinfectant
a.	All the time
b.	Sometimes but not all the time
С.	Occasionally but not often
d.	Never
е.	Don't leave home
f.	Don't know/refused
ASK ALL	
	he following, if any, is the house of worship you attend most often CURRENTLY doing as a result of the coronavirus [RANDOMIZE ITEMS ]
1.	Requiring people to stay at least 6 feet away from each other
	Requiring people to wear masks
3.	Adopting new or more frequent cleaning, including frequent hand washing or sanitizing, wiping surfaces, and using disinfectant
4.	Restricting the number of people who can attend at any one time Limiting or prohibiting communal singing
J.	
а.	Yes, my house of worship is doing this
b.	No, my house of worship is not doing this
С.	My house of worship is open without restrictions, or is closed



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	d. I am not sure of the congregation's status	
6	e. I did not attend a religious service in the last month/I don't attend religious services monthly.	
į	. Don't know/refused	
ASK ALL		
	cently attended a gathering of a large number of people (including protest or demonstration), did you	
	L. Wear gloves	
	2. Wear a mask	
:	<ol> <li>Adopt new or more frequent cleaning, including frequent hand washing or sanitizing, wiping surfaces, and using disinfectant</li> </ol>	
	A. Maintain a distance of at least 6 feet from other people	
	a. Always	
	p. Most of the times, but not always	
	c. Sometimes	
	1. Never	
6	e. I didn't attend any protest or demonstration recently (in the past 1 month)	
ţ	Don't know/refused	
ASK ALL		
Are you	Are you currently partly or fully employed? If yes, are you working outside of your home on-site part-of or full-time?	
	L. Not employed	
	2. Employed, working off-site	
	3. Employed, working on-site part or full-time	
ASK ALL		



To what ITEMS	at extent is your workplace or business currently taking these steps to avoid spreading the Coronavirus? [RANDOMIZE ]
	<ol> <li>Requiring employees and/or customers to wear personal protective equipment, such as masks, gloves, or face shields</li> </ol>
	5. Enforcing a physical distance of at least six feet between employees and/or customers
	6. Requiring frequent hand washing or sanitizing
	7. Adopting new or more frequent workplace cleaning, including wiping surfaces and issuing disinfectant
	8. Maintaining teleworking or virtual/digital configurations
	9. Managing the number of employees and customers allowed in the workplace or business
	10. Other
	a. Always
	b. Sometimes
	c. Never
	d. Not working on-site
	e. Don't know/refused
ASK AL	<u>L</u>
What i	s the likelihood that you would wear a mask in public if it were required by:
1.	Local authorities
2.	State authorities
3.	Federal authorities
a.	Extremely unlikely
b.	Unlikely
с.	Likely
d.	
е.	Don't know/refused



SOCIO-DEMOGRAPH	OCIO-DEMOGRAPHICS	
	Finally, a few questions for statistical purposes only	
	ASK ALL	
	What is your age? RECORD:	
	ASK ALL	
	What is your gender?	
	1. Male	
	2. Female	
	3. Other	
	4. Don't know/refused	
	ASK ALL	
	Including yourself, how many people are there in your household? RECORD:	
	ASK ALL	
	Do you have children living at home with you?	
	1. Yes	
	2. No	
	3. Don't know/refused	
	ASK ALL	
	Where do you live? [adapt to local context]	
	1. Rural area	
	2. Urban area	
	3. Don't know/refused	
	ASK ALL	
	In which district do you live?	
	[Adapt to local context. ]	



[Dropdown list with all regions of country]
ASK ALL ETHNIC MINORITY GROUP QUESTION, [TAILORED TO COUNTRY.] 1) Categories tailored by country 2) Don't know/refused
ASK ALL What is the highest level of education have you completed? [INTERVIEWER: ASK RESPONDENT FOR BEST ESTIMATE IF RESPONDENT NOT SURE]
[Adapt to local context ]
1) No formal education
2) Incomplete primary school
3) Completed primary school
4) Incomplete secondary school
5) Completed secondary school
6) Some university / College of education / technical or vocational school
7) University (first) degree
8) Post-graduate degree
9) Don't know / refused
ASK ALL
How is your health in general, is it (INTERVIEWER READ OUT)?
1) Very good
2) Good
3) Fair
4) Bad



	5) Very bad
6	5) Refused (DO NOT READ OUT)
	7) Don't understand the question (DO NOT READ OUT)
8	3) Don't know/refused (DO NOT READ OUT)
ASK ALL	
	ave any longstanding illness or health problem?
	EWER: LONGSTANDING MEANS ONE THAT LASTS (OR WILL LAST) 6 MONTHS OR MORE, OR THAT IT REGULARLY
REAPPEA	RS)
	L) Yes
	2) No
	3) Refused
	i) Don't understand the question
	5) Don't know/refused
THANK R	ESPONDENT AND TERMINATE